

DETAILS OF CONTESTABLE DEMAND

	Contestable Demand (kWh)		
	Total Contestable Demand (kWh)	Percentage Buying through MSSL	Percentage Buying from Retailers
Jan 2009	1,964,147,554	7%	93%
Feb 2009	1,831,627,089	7%	93%
Mar 2009	1,977,151,734	6%	94%
Apr 2009	2,017,495,261	6%	94%
May 2009	2,158,964,015	6%	94%
Jun 2009	2,181,075,821	6%	94%
Jul 2009	2,194,774,082	4%	96%
Aug 2009	2,208,576,194	4%	96%
Sep 2009	2,170,286,617	4%	96%
Oct 2009	2,257,191,726	4%	96%
Nov 2009	2,182,367,475	5%	95%
Dec 2009	2,247,192,393	4%	96%
Jan 2010	2,246,589,636	4%	96%
Feb 2010	2,099,410,771	5%	95%
Mar 2010	2,346,563,264	4%	96%
Apr 2010	2,357,037,021	5%	95%
May 2010	2,393,036,752	5%	95%
Jun 2010	2,321,185,504	5%	95%

Contestable Demand (No. of Accounts)				
	Total Contestable Demand (Accounts)	Percentage Buying through MSSL	Percentage Buying from Retailers	Churn Rate¹
Jan 2009	8,532	29%	71%	0.12%
Feb 2009	8,503	29%	71%	0.15%
Mar 2009	8,517	28%	72%	1.26%
Apr 2009	8,557	28%	72%	0.63%
May 2009	8,529	28%	72%	0.16%
Jun 2009	8,479	28%	72%	0.86%
Jul 2009	8,456	27%	73%	0.90%
Aug 2009	8,438	27%	73%	0.23%
Sep 2009	8,445	27%	73%	0.55%
Oct 2009	8,459	27%	73%	0.46%
Nov 2009	8,427	27%	73%	0.07%
Dec 2009	8,405	27%	73%	0.29%
Jan 2010	8,429	27%	73%	0.60%
Feb 2010	8,369	27%	73%	0.29%
Mar 2010	8,349	27%	73%	2.53%
Apr 2010	8,350	27%	73%	0.61%
May 2010	8,301	27%	73%	0.96%
Jun 2010	8,255	27%	73%	2.86%

¹ The number of contestable customers who switch between retailers expressed as a percentage over the total number of contestable customers with retailers during that period